



MEAL SUITE

CONNECT INTERFACE

*Delivering SMILES & SATISFACTION to the
Continuum of Care through Food Service Technology.*



MEALSUITE CONNECT drives diet order, allergy and admission, discharge & transfer (ADT) data from your EMR system into MealSuite's end-to-end dietary, food production and POS solution in real-time so your foodservice and clinical nutrition teams always have the most current care data at thier fingertips.

MEAL SUITE



REDUCE RISK



FOCUS ON RESIDENT CARE,
NOT JUST DATA



DECREASE FOOD WASTE



PREVENT SERVICE OF
CONTRAINDICATED FOOD



IMPROVE RESIDENT SATISFACTION



Menu & Recipe Planning

Develop and feature menus that exceed resident expectations while ensuring you meet budgetary, nutrition and regulatory requirements. Connect ensures diet order updates are effective immediately.

MealSuite TOUCH

Reduce service periods by taking orders table side or bedside on tablets and eliminate travel time by sending data directly to Kitchen Management Screens. Connect drives live clinical dietary data to tablets in real time to keep staff informed.

Procurement Platform

Always know your costs by uploading your food supplier's order guides into your system. Set up your system for "just in time" purchasing based on your forecasted inventory needs. Connect keeps your forecasts up-to-date as resident needs change.

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MealSuite Product Solutions

The best in dietary and foodservice automation for the new generation!

Inventory Controls

While Connect does not impact your inventory directly, MealSuite is designed to keep your inventory trim and to minimize your carrying cost with "just in time" inventory controls.

Point of Sale

Ensure you capture all chargeable events while also integrating your food ordering and POS system with up to the minute resident data supported by Connect. Offer a range of meal and charge account plans including points and declining balance plans and charge accounts with caps and other controls.

Communications

The Connect EMR interface delivers ADT, Diet Order and allergy data seamlessly to your MealSuite system. Other incoming data can include food vendor order/price guides and employee or resident people data. Outgoing data includes APIs for recipe, nutrition and menu data (for 3rd party signage boards), and exports for charge accounts, G/L and the like.

Improve Staff Efficiency

Connect's real-time transfer of profiles reduces stress & time required to re-key data. Timely data prevents errors and saves staff time when taking food orders; they can see which residents can have which food items based on current data, not 4-hour old reports.

Access Current Allergy & Diets at Table Side

See real-time diet restriction and allergen information at table side or bedside when taking orders or delivering snacks; residents are only offered items appropriate to their medical needs. Connect keeps your staff in the know!

Integrated Point of Sale

Connect drives clinical dietary data into MealSuite which means that data is immediately available in our POS module. Avoid duplicate data entry of resident data or menu items between a dietary system and a POS system and ensure your POS solution is "dietary smart" from day one!

Reduces Risks

Connect integration with your EMR eliminates duplicate data entry & key stroke errors during entry. The immediacy of data availability to staff and the ability to automatically filter out contraindicated food items significantly reduces risks associated with food service.



Empower Your Staff

Connect delivers actionable data to your dietary, food production and even nursing teams (depending on your operation) that helps them make decisions about resident care, cost savings improvements, and more. Through the Family Portal, your team can deliver current data to family members such as resident food order history, and menus appropriate to their current dietary needs.

Support Personal Preferences

Preferences can be entered into the system for requests like portion size adjustments, item substitutions, disliked items and even personalized menus when necessary. Connect validates each request is still allowed when diet orders change.

Rapid Go Live: Starting Menus

MealSuite's dietitians publish two menus a year (4-week cycles) that can be used directly or with your own tweaks; or, create your own menus if you like! Either way, starting menus shave weeks off of your rollout time and help your team achieve an ROI in record time. Connect pre-populates resident data, so you don't have to do all that data work either.

Achieve Service Excellence Through Resident-Specific Interventions

Help your service team engage residents by entering resident specific notes. For instance, you can note Mr. Jones likes to talk about his dog; staff must provide a 2-handled cup; assist cutting meat, so servers can enhance his dining experience, even if they just joined your team. Connect helps to align and deliver accurate data.



IMPACT ON NURSING & OTHERS

Nursing and other staff continue to enter data into your EMR the way they do it today; there are no operational changes involved.



CONNECTIVITY


MealSuite's advanced, cloud-based integration features instant connectivity for dining and clinical team data, only requiring a WIFI connection. *(no need to invest in or support a local server)*



MEAL SUITE

Thousands of facilities across
North America have reported an
INCREASE IN PATIENT & RESIDENT SATISFACTION
while using MealSuite foodservice technology.





The operational efficiencies from having MealSuite intergrated with our EMR gives my team peace of mind and allows them to spend more time focusing on what matters most...

Improving the quality of life for our residents.”

- Food Service Director & Client for 16 Years




CONTACT US

D'Arcy Mykietowich

Director, Sales & Partnership Development

 d'arcy.m@mealsuite.com

 (204) 227-5634

 www.mealsuite.com