MEAL SUITE

ADVANCED ORDERING MODULE

INDEPENDENT SELF-ORDERING PORTAL

& SERVICE DASHBOARD

MEAL SUITE

Complimentary MealSuite Platform Features to Help You Navigate COVID-19

MealSuite is dedicated to helping you mitigate risks and offset staffing disruptions while maintaining the highest levels of dining services and family member outreach for your residents & patients during this period of limited communal dining and visitor restrictions. We are pleased to offer the following solutions to address the needs of both independent living and care communities while the COVID-19 outbreak is affecting your operations.

'NEW' Self-Ordering Portal

Allows your independent residents who own a personal tablet or computer to place orders directly from the safety of their rooms.

For residents without a personal device, a staff member can quickly share what's on the menu and accept orders for several days in advance .

Advanced Ordering Module

Visit your patients to take their meal orders up to 7 days in advance on a tablet or laptop computer.

Orders may also be placed via phone for those without a personal device or who require more limited engagement.

Service Dashboard

View the service dashboard on a tablet or PC to quickly see which residents have ordered, who refused a meal and who still needs to place an order.

Closely monitor diet orders and allergy changes as well as all new admissions.

Self Ordering Portal

Advanced Ordering Module

Self-guided Configuration Tool

Service Dashboard

Meal Service Management

Thursday March 19, 2020

Search By ... Name SORT BY ALERT ORDER COMPLETED PENDING ORDER REFUSED NO ORDER A-Z Z-A

| PATIENT	EVENT TYPE	BREAKFAST	LUNCH	DINNER	DIET ORDER	DELIVERY AREA	BUILDING	WING	ROOM
Briar, Michael		✓	✓	✓	Regular/Regular/Regular	Emerald Dining Room	MealSuite Estates	West Wing	400
Colby, Aaron		✓	✓	!	Gluten Restricted/Regular/Regular	In Room	MealSuite Estates	West Wing	400
Crews, Terri		✓	✓	!	Regular/Regular/Regular	Emerald Dining Room	MealSuite Estates	West Wing	400
Gordon, Joseph		✓	!	!	Regular/Regular/Regular	In Room	MealSuite Estates	West Wing	400
Green, Richard		✓	!	!	Regular/Regular/Regular	Emerald Dining Room	MealSuite Estates	East Wing	105
Michael, Frank		✓	✓	!	Regular/Regular/Regular	Emerald Dining Room	MealSuite Estates	South Wing	300
Neptune, Larry	DIET ORDER CHANGED	✓	✓	!	Regular/Regular/Regular	In Room	MealSuite Estates	East Wing	108
Night, Tammy	REFUSED: NOT HUNGRY	✓	🖊	!	Vegetarian/Regular/Regular	In Room	MealSuite Estates	West Wing	401
Preston, Marry		✓	!	!	Regular/Regular/Regular	In Room	MealSuite Estates	East Wing	110

All orders are transmitted to your MealSuite system, enabling you to accurately predict your production requirements and easily print your delivery tickets a few minutes before meal delivery begins. The Dashboard provides a heads-up display on a screen or tablet so you know the status of each person's order and meal.

Family Portal

Allows Family Members to remotely view menus & monitor order histories

- Menus are based on the resident's specific dietary requirements, not just the regular menu

- Family members can view and monitor the resident's order history for improved choices

- Access to the system is based on the permissions allowed by your community – the customized site will display your community's logo
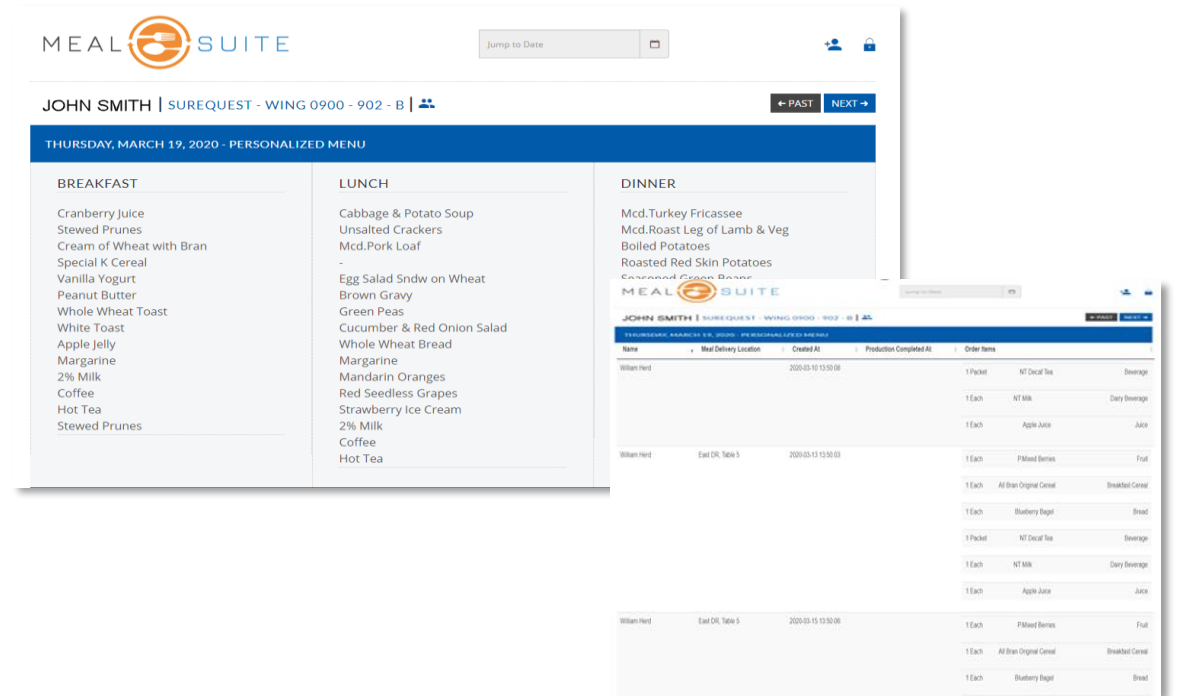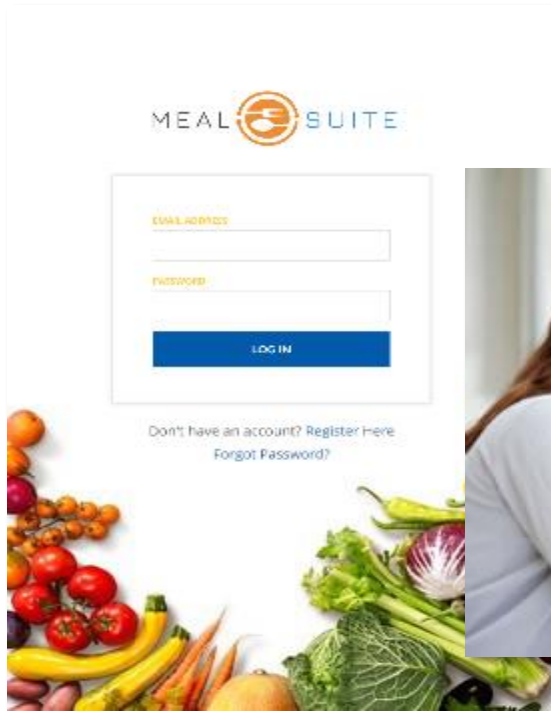
Service Package Options

1) Complimentary Support Package

- Includes one (1) hour of **free** onboard training & support

- MealSuite Customer Success Team will ensure that you receive the guidance necessary to learn how to access the system, print tickets and answer any additional questions you may have.

- Written and video training tools will be provided for your convenience
  (as seen in photo insert)

2) MealSuite Supported Package

- Training & implementation teams will assist with menu change strategies and provide direct training and project management support to ensure a smooth and rapid launch.

- For complex set ups or multi-site communities that require additional assistance, we will provide extra service at discounted rates.

  - $500 for up to 7 hours
  - $1,000 for 15 hours
  - Hourly services at $75 USD

Printing Options

1) Print at no cost using your current laser jet printers

- Log in to your MealSuite system 30-40 minutes prior to meal service and print tickets for the current meal.

- Then just cut the tray cards to separate them, or you can purchase perforated paper for easier separation.

FREE Option

2) Purchase a 'Star Micronics Printer' from MealSuite

- This option can be programmed to automatically print tickets at a designated time prior to each meal service.

- Simply requires a network connection, power source and receipt paper.

- The tickets will be pre-cut so that you can simply sort and start production.

Discounted Price of $375 USD per printer
Receipt Paper $30 USD per box
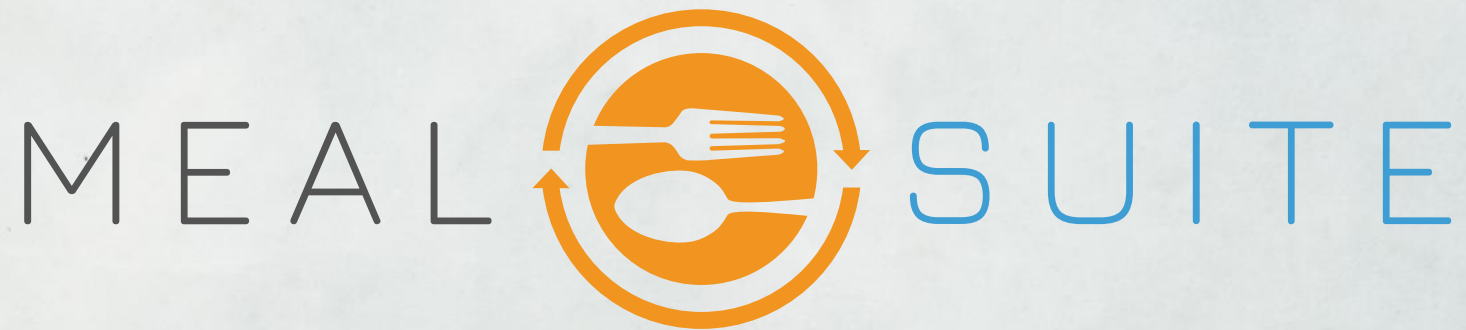
MEAL SUITE

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